

**Margaret (Peg) Graham**  
Pgraham32001@gmail.com

425 East 82 Street, Apt 5D  
New York, New York 10028  
917-837-8689

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## **EXPERIENCE**

- 10/09 to 4/30/10, 9/1/2014 to present **QUA INC**  
*Full-time Commercialization of the PPAL®*  
S-Corporation commercializing [U.S. Patent 7,562,400 \(The PPAL®\)](#), a disruptive Self Transfer/Lift Bedside Commode. Conducted Social media campaign and successive rounds of capitalization, currently working with technical assistance from the [TREAT Center](#), an NIH-funded engineering research laboratory.
- 10/1/12 to 9/1/2014 **QUA INC**  
*Technical Assistance Consultant, Emergency Preparedness and Response*  
Adapted “change” tools built for the National Incident Management System (NIMS) to operationalize disaster planning for supportive housing organizations. Approach led to a \$35MM Housing and Urban Development (HUD) implementation grant for New York State housing groups.  
See toolkit at [https://s3.amazonaws.com/KSPProd/ERC\\_Upload/0100738.pdf](https://s3.amazonaws.com/KSPProd/ERC_Upload/0100738.pdf)
- 12/7/10 to 9/14/12 **NYC Department of Health and Mental Hygiene (DOHMH)**  
*Executive Director, Healthcare Readiness Unit, Office of Emergency Preparedness & Response*  
Reported to the Deputy Commissioner, Office of Emergency Preparedness and Response, directed a \$9+M federal grant from the Assistant Secretary for Preparedness and Response (ASPR) within the U.S. Health and Human Services Department. Managed a staff of 8 (3 physicians, 4 project managers, a senior educator, and an administrative assistant), allocated funds to NYC hospitals, long-term care facilities, primary care centers and other healthcare providers to build their capacity and capability to respond to large-scale citywide disasters.
- 7/00 to 12/09 **NYU Langone Medical Center, New York, NY**  
*Various C-Suite and Academic Executive Positions*  
*Co-Principal Investigator, 2-year Department of Defense Qualitative Research Study*  
*Director, Consortium on Preparedness*  
*Special Assistant to the President and the Chief Medical Officer*
- 1/93 to 2/00 **QUA, Inc., New York, NY**  
*Founder, Community Support Social Enterprise*  
Created new organizational structure, joining NYC advocacy leadership and community coalitions in support of NYC Health and Hospitals Corporation with funding from CIR, DC 37, and NYSNA.
- 12/81–1/93 **New York State Nurses Association, New York, N.Y.**  
*Negotiator ('81-'89); Research Associate, 5/89–1/93*  
Negotiated economic and non-economic terms of multiple labor contracts, including first contract in the country addressing nursing staffing ratios (1989). Reinstated parity clause for HHC nurses (1986). Created computerized economic analysis system used by staff for negotiations. Advised labor negotiators on key changes in the hospital reimbursement system. Trustee on Multi-employer Taft-Hartley pension plan.

## EDUCATION

**Yale University, School of Epidemiology and Public Health, New Haven, CT**

Master's Degree in Public Health (MPH), 1999, *Thesis Honors*

Health Policy/School of Management (SOM) Program

Teaching Assistant, Mark Schlessinger, Professor of Health Policy and Administration

**Pace University, New York, New York**

MBA, Industrial Labor Relations, 1981

**SUNY at Albany, Albany, NY**

BA in American History, 1974, *cum laude*

## OTHER

Yale Alumni Non-Profit Alliance (YANA), '12 – Present  
Chair, Health Forum

Yale Club of New York City, '99 to Present

Healthcare Facility Security Workgroup of the Joint Advisory Work Group, Healthcare and Public Health, Critical Infrastructure and Key Resources Sector Health and Human Services (HHS) '08-'09

Member, Medicaid Managed Care Task Force, '94-'97

Coordinating Committee, Commission on Public's Health System, '94-'97

Adjunct Professor, Cornell University, Labor Extension Program '89-92

Commission on the Status of Women, Appointed by Mayor Koch, '85-89

## SOCIAL MEDIA

[www.linkedin.com/in/peggraham](http://www.linkedin.com/in/peggraham)

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Watch: <https://youtu.be/jEuyle7ynKU>

Read: <http://goo.gl/j0iJ44>

## PUBLICATIONS:

[Agents of Opportunity Risk Mitigation: People, Engineering and Security Efficacy.](#)

**Margaret E. Graham** MBA, MPH, Michael G. Tunik MD, Brenna M. Farmer MD, Carly Bendzans, Aileen M. McCrillis MSLIS, Lewis S. Nelson MD, Ian Portelli PhDc, MSc CRA, Silas Smith MD, Judith D. Goldberg SCD, Meng Zhang MS, Sheldon D. Rosenberg MA, MS, Lewis R. Goldfrank MD, *Disaster Medicine and Public Health Preparedness*, a journal of the American Medical Association (AMA), 2010 4: 291-299.

[Developing a consensus framework and risk profile for agents of opportunity in academic medical centers: implications for public health preparedness.](#)

Brenna M. Farmer MD, Lewis S. Nelson MD, **Margaret E. Graham** MBA, MPH, Carly Bendzans, Aileen McCrillis MSLIIS, Ian Portelli MSc CRA, Meng Zhang MS, Judy Goldberg SCD, Sheldon D. Rosenberg MA, MS, Lewis S. Goldfrank MD, Michael G. Tunik MD, *Disaster Medicine and Public Health Preparedness*, a journal of the American Medical Association (AMA), 2010 4: 318-325.

Hospital Association of New York State, *Blood Transfusion Practices*, 2005.

*Employee Involvement in Work Redesign: Case Studies in NYC*, 1998.

*Proposals for the New York State Legislature and New York City Council: On the Financing, Structure and Governance of the Health and Hospitals Corporation*, 1995.

ORCID ID: 0000-0001-8554-3431